

Tuesday, July 2, 1991  
Third Week of Summer Term

Edited by Joan Aschim

# THE DAILY

Published for the staff of Lane Community College  
747-4501, Ext. 2591

**FOURTH OF JULY CREATES SHORT WEEK** - The College will be closed the Fourth of July holiday. Some departments will have limited staff on July 5.

**WRITING LAB POSTS SUMMER HOURS** - The Writing Tutor Lab is open Monday through Thursday from 8-10 a.m. and 12-5 p.m. Friday hours are 11 a.m.-3 p.m. by appointment only.

**ATHLETICS CLOSED FOR SUMMER** - The Athletic Department office is closed until September 3. All "911" concerns should be held until then. However, the great office staff in the Health & PE Department has volunteered to field other questions or concerns you may have, ext. 2545.

**ABOUT THOSE BICYCLE RACE SIGNS** - A sign at LCC's west entrance alerting drivers to a bicycle race tomorrow evening was posted by race sponsor Burley Design Cooperative. The race is the kick-off event for five days of bicycle races in the Eugene area called the Duet Cycling Classic. It begins at 7 p.m. and should be finished by 9 p.m. Called a criterium, the race involves circling the Gonyea Road meridian for a specified time by teams of cyclists. The event has been cleared with Security. The race is in its third year.

**VOLUNTEERS NEEDED FOR SUMMER BOOTH AT VALLEY RIVER CENTER** - Volunteers are needed to staff LCC's booth at Valley River Center on Saturday and Sunday, July 13 and 14. Two-hour spots or more are available. Contact Joyce Kofford, Office of Instruction, ext. 2315, to make arrangements. Thank you!

**BASKETBALL CAMP SCHEDULED** - The Jim Boutin Basketball Camp for girls and boys ages 8 to 18 will be held in the LCC gym July 29 through August 2 from 8 a.m. to 5 p.m. Dr. Jim Boutin, LCC's newly hired basketball coach, will emphasize team play, defense and shooting. The total cost is \$95. For their money, parents can expect another t-shirt, lunch, and a tired but happy kid, politely asking, "What's for dinner?" Registration forms and information can be found in the Health & PE office, ext. 2545.

**THANKS** - Thank you to the Electronic Services maintenance technicians for all their help last week working on our computer and printer. We really appreciate the time and effort that went into getting everything repaired so quickly. Thanks a lot. - Carol & Rose, Personnel Services

**FAREWELL** - If you stop to think about it, LCC is made up mostly of asphalt, concrete, metal and wood. What breathes life into the institution -- and makes it such a special place -- are the people who work there. Thanks for an outstanding farewell roast. I shall miss you all. -Buck Bailey

**FAIR DRAWING BOX MISSING** - If you borrowed the fancy box used for the 25th anniversary prize drawing and the Lane County fair prize drawing last year, please return to me or Angela Lindsay. It's disappeared from the High School Relations area of Admissions and we need it again for the county fair in August. Thanks. - Shan Titus, Admissions, ext. 2688

**SPRING TERM HONOR STUDENTS NAMED AT LANE** - LCC has named 944 students to its spring term honor roll. The President's List requires a 4.0 GPA and had 356 students. The President's Scholar's List requires that GPA for three consecutive terms, which 78 students achieved. The Vice President's List requires a GPA of 3.55 to 3.99 and had 386 students. The Vice President's Scholar's list requires that GPA for three consecutive terms, which 124 students achieved.

**PUT ON A LIGHT SHOW** - The Fourth of July is almost upon us. Don't be caught without your favorite sparklers. Stock up and support women's basketball too! The LCC women's basketball team will be selling fireworks as a fundraiser for scholarships June 27 through July 4, from 10 a.m. to 9 p.m., at GI Joe's. Thanks! - Dave Loos



**CATALOG'S OUT, NEW TITLES ARE IN** - The LCC catalog for 1991-92 is now available, featuring cover art by instructor Thomas Rubick. Publication of the catalog makes department name changes official. Remember that some departments now belong to our new branch, the Office of Community and Economic Development, headed by Executive Dean Larry Warford, including:

- Community and Economic Development Division
  - Adult Basic and Secondary Education Department
  - Continuing Education
  - Lane Community College Downtown Center
  - Small Business Development Center
  - Training and Development Department
  - Customized Training Department
  - Work Activity Center
- Institutional Advancement
  - Communications
  - LCC Foundation
  - Grants
  - Marketing
  - Media Relations
  - Printing/Graphics
  - Publications
- KLCC-FM
- Research, Planning and Evaluation

**BUSINESS PROGRAM GRADUATES 20, SEEKS NEW APPLICANTS** - The Small Business Management Program graduated 20 businesses on Sunday, making way for new applicants to the acclaimed three-year program.

Successfully completing the three-year program were the owners of Absolute Security, Clancey Printing Company, Courtland Manufacturing, Inc., Daggett Design, Inc., Dimensional, Inc., Evergreen Fence & Lumber, Inc., Feldman Interiors, International Deli & Smoked Meats, Mendy's Secretarial Service, Northern Lights Chandlers, Northwest Acupressure Institute, Northwest Busienss Forms, Oregon Yurtworks, The RV Store, Truscapes, and Western Oregon Tile Supply, Inc., each of Eugene. Graduate businesses from Junction City are Bentwood Northwest, Top Flite Automotive, and Utopia Retriever Kennel, Inc. A Cottage Grove business, Long Life Lighting, also completed the program.

The SBM program provides small business training through monthly group sessions and monthly on-site visits. Instructor/coordinators are Jean Names and Bill Dotson. For applications and more information, contact the SBDC at ext. 2255.

**BUDGET REMINDERS** - Today is the cutoff date for submission to Personnel Services of June changes to FYE 1990-91 wages or salaries. July 5 is the cutoff date for submission to Financial Services of June travel expense reimbursement requests, and the date June departmental expenditure reports will be distributed by Financial Services to vice presidents for pick-up by departments.

**NOTEBOOKS OFFERED FOR TRADE** - Counseling would like to trade 20 three-inch notebooks for 20 one-and-one-half-inch notebooks, preferably black. Please contact Ginger Yamamoto at ext. 2260.

**LCC OPEN ACCEPTING ENTRIES** - The ninth annual LCC Open golf tournament will be held Friday, September 13, at Emerald Valley Golf Course, beginning at 1 p.m. with a shotgun tee off. Entry deadline is Friday, August 30. Prizes include a new Chevrolet donated by Romania Chevrolet or \$5000 for a hole-in-one. All proceeds go to LCC. To enter, contact Joe Farmer or Roberta Opdenweyer at the Foundation, ext. 2226.

- JOBS -

Instructor, SBDC, Faculty, closes 8/5/91  
Instructor, Mechanical Technologies, Faculty, closes 7/31/91  
Records Clerk, half-time, Student Records, Clerk IV, close 7/15/91

- ADS -

**YARD SALE:** Couches, lounge chair, portable PC; jewelry--gold chains, rings, pendants, bracelets, etc.; kid's stuff--toys, neon laces and wrist pouches; much more. July 6 & 7, 12-5 p.m., 1042 West 18th Place. Joel McClure, x2578, Campus Services; days 342-2505.

**FLEA MARKET EXTRAVAGANZA:** Saturday, July 13, 9 a.m. to 3 p.m., Willamalane Senior Adult Activity Center, 215 West "C" Street, Springfield. Over 30 booths and huge array of delicious baked goods. Seller's tables, \$10, or \$8 for 55 years and older. For reservations, call 726-4361. - Lorna Funnell, CEED, x2906.

**FOR SALE:** Nearly new, Image Writer II, \$250. Georganne Baker, T&D, x2223; or 485-4156.

**FOR SALE:** Blue carpet, 3 years old, 12x12', \$200; beige carpet, 33 sq.ft., \$300; both CabinCraft. Answering machine, \$50. Light fixtures, \$10 to \$20. Bathroom sink, \$20. Carolyn Specter, Cont. Ed. French instructor and KLCC volunteer; call 485-6869.

**GARAGE SALE:** Saturday, July 6, 9 a.m. to 4 p.m. Great stuff! Desk, toys, books, boys' clothing, crafts & misc. 2385 Lincoln. Lorraine Bingham, H&PE, x2545.

**KITCHEN FOR SALE:** Drop-in 27" GE elec. stove, \$90; stove vent, \$10; GE dishwasher, \$90; sink with disposal, \$45; faucet, \$10. All in good condition, gold. Refrigerator jelly jars with lids, about 3 doz., \$6. Velma Jesser, x2930, or Stephen Hamilton, x2528, Business.



Tuesday, July 9, 1991  
Fourth Week of Summer Term

Edited by Joan Aschim

# THE DAILY

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**CELEBRATION TODAY!** - Help Marie Matsen celebrate her successful dissertation defense. Please stop by Research, Planning & Evaluation, ADM 114, for refreshments, good cheer, and hearty congratulations today, July 9, from 1:30 to 3:30 p.m. - Julie Aspinwall-Lamberts, ext. 2576

**CLASSIFIED COUNCIL MEETS TOMORROW** - The Classified Council will meet Wednesday, July 10, at 3 p.m. in PE 205. The main agenda item will be a planning session for 1991-92. - Karen Bond, Social Science, ext. 2428

**MANAGERS REMINDER TO VOTE** - This is a reminder to management employees to vote to accept or reject the 1991-92 Management Working Conditions proposal by Wednesday, July 10. Turn in your vote to Stan Barker. If you do not have a draft of the proposal, pick one up from Stan or in Financial Services. Note a typing error on page 16 of the draft; please consult your E-Mail or call Stan at ext. 2608.

**MOSKUS APPOINTED TO NATIONAL BOARD** - President Jerry Moskus has been appointed to the National Advisory Board of the National Center on Postsecondary Teaching, Learning, and Assessment based at Pennsylvania State University. Congratulations!

**THANKS** - Space enthusiast resident Tom Cleveland and 99 co-signers thank everyone at LCC who helped bring the community live coverage of the recent NASA space shuttle missions via our telecourse channel.

**VOLUNTEERS NEEDED FOR SUMMER BOOTH AT VALLEY RIVER CENTER** - Volunteers are needed to staff LCC's booth at Valley River Center on Saturday and Sunday, July 13 and 14. Two-hour spots or more are available. Contact Joyce Kofford, Office of Student Services, ext. 2315, to make arrangements. Thank you!

**CUSTOMER SERVICE FOCUS OF WORKSHOP** - A workshop, "Service Means Profits," will be held Thursday, July 18, from 6-9 p.m., at the Small Business Development Center. Customer satisfaction, service guarantees, evaluation techniques, body language and telephone skills will be addressed. The cost is \$27 plus a \$2 registration fee per term. To sign up, call the SBDC at 726-2255 by July 15.

**SERVICE TIPS FOR STAFF WHO WORK WITH OUR CUSTOMERS--STUDENTS!**  
From IDEAS Unlimited, July 1991

Fussing, carping, demanding customers can make life difficult for employees of any company. But smart sales and service people try to turn complainers into company assets.

It's so easy to dismiss complainers as unreasonable, their complaints as unjustified. But when ignoring or shrugging off complaints becomes an ingrained habit, service deteriorates and customers drift away. Profits—and jobs—follow.

These days, when customers are called on to pay hefty prices for everything, they seem more inclined to insist on full value for their dollars. They are less willing to tolerate a dirty glass, a dingy hotel room, shabby construction, a tasteless hospital meal, a late delivery, or less than courteous treatment.

And they won't go away quietly, either. Dissatisfied customers may tell a dozen or more friends about their plight, thereby losing untold business for the company, according to the White House Office of Consumer Affairs.

To keep all customers on our company's side, take a lesson from Harry ("The buck stops here!") Truman who also said, "When life hands you a lemon, make lemonade." Never turn your back on the impossible customer by saying, "It's not my department!" Instead, try to turn that rude individual into a company friend. Handled with respect,

enthusiasm, sincerity, and creativity, even the most abrasive people will soften and realize that our company truly wants what's best for the customer.

Walter Geier, a business consultant, asked a successful entrepreneur his secret. He replied:

*"I take all the customers nobody else wants. I go out of my way to get the complainers, the tough customers, the ones who are never satisfied, the ones who keep demanding more and scream bloody murder when they don't get it. Those are the best customers to have. For one thing, they have been around; they appreciate good service when they get it and they know how rare it is. So, they stay with you. They don't go running off the first time someone else dangles a special deal in front of them."*

*"Also, their friends know how hard they are to please. So they tend to follow them, to take their advice and recommendations."*

BAD customers? No way. The demanding ones may cause momentary crises, but they can be worth their weight in gold if you respond constructively. The Chinese express crisis as a two-part character: the first stands for danger; the second, opportunity. Recognize danger, but seize opportunity!



**UPCOMING CONFERENCES** - Guilt-Free Assertiveness, Eugene, July 19, \$115; Achieving Excellence: Two Dynamic Institutes on Strategy Development for College and University Executives, Aspen, Colo., July 14-19, \$750; Seize the Day! A conference promoting change in education to meet the challenges of tomorrow, August 1-3, University of Oregon, \$123. For information, contact Julie Baker at ext. 2544.

**FACULTY EXCHANGE OPPORTUNITIES AVAILABLE** - Information is available on International Education Exchange opportunities in Louisiana, Hong Kong, Ireland, Chile, Warsaw, and the Netherlands. Each seminar is about one week's duration and is held in October or November with application deadlines in mid-August or September. Each costs between \$1,100 and \$1,500 and may be eligible for funding from the Faculty Professional Development Fund. Contact Julie Baker, ext. 2544, for further information.

**LCC OPEN ACCEPTING ENTRIES** - The ninth annual LCC Open golf tournament will be held Friday, September 13, at Emerald Valley Golf Course, beginning at 1 p.m. with a shotgun tee off. Entry deadline is Friday, August 30. Prizes include a new Chevrolet donated by Romania Chevrolet or \$5000 for a hole-in-one. All proceeds go to LCC. To enter, contact Joe Farmer or Roberta Opdenweyer at the Foundation, ext. 2226.

**BASKETBALL SCHEDULE SET** - Men's and women's basketball games have been scheduled for 1991-92. Mark your calendar now with these home game dates:

Women's:

Nov. 22, Friday, Columbia Basin College, time TBA  
Nov. 23, Saturday, Concorida College JV, time TBA  
Dec. 20, Friday, Shoreline C.C., 6 p.m.  
Dec. 27, Friday, Green River C.C., time TBA  
Dec. 28, Saturday, Clark College, time TBA  
Jan. 11, Saturday, Chemeketa C.C., 6 p.m.  
Jan. 15, Wednesday, Umpqua C.C., 6 p.m.  
Jan. 18, Saturday, Clackamas C.C., 6 p.m.  
Jan. 29, Wednesday, Linn-Benton C.C., 6 p.m.  
Feb. 5, Wednesday, Southwestern Oregon C.C., 6 p.m.  
Feb. 15, Saturday, Portland C.C., 6 p.m.  
Feb. 22, Saturday, Mt. Hood C.C., 6 p.m.

Men's:

Nov. 29, Linfield College JV, 8 p.m.  
Nov. 30, Eugene All Stars, 8 p.m.  
Dec. 20, Shoreline C.C., 7 p.m.  
Dec. 21, Green River C.C., 7 p.m.  
Dec. 27, NWCC vs. LBCC/LCC vs. Yakima, 6 p.m. & 8 p.m.  
Dec. 28, LBCC vs. Yakima/NWCC vs. LCC, 6 p.m. & 8 p.m.  
Jan. 11, Chemeketa C.C., 8 p.m.  
Jan. 15, Umpqua C.C., 8 p.m.  
Jan. 18, Clackamas C.C., 8 p.m.  
Jan. 29, Linn-Benton C.C., 8 p.m.  
Feb. 5, Southwestern Oregon C.C., 8 p.m.  
Feb. 15, Portland C.C., 8 p.m.  
Feb. 22, Mt. Hood C.C., 8 p.m.

Interim Athletics Director is Harland Yriarte. Women's basketball head coach is Dave Loos; assistant coach is Ron Richards. Men's basketball head coach is Jim Boutin; no assistant coach has been named yet. LCC's teams are known as the Titans and our colors are Columbia blue and white.

- JOBS -

Instructor, half-time, Math Dept., temporary 9/9/91-6/15/92, Faculty, closes July 19.  
Instructor, full-time, Math Dept., temporary 9/9/91-6/15/92, Faculty, closes July 19.  
Program Assistant, half-time 10-month position, College High Dept., Secretary I, closes July 17.  
Records Clerk, 50% time, Clerk IV, closes July 15.

- ADS -

**ART FOR SALE:** Richard Quigley, Continuing Education art instructor, is selling his limited edition signed prints of "No Space for the Oldest Piece" from the Maryhill Art Museum collection. The print is 10x13" and sells for \$25. Call 344-2962.

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**FREE KITTENS:** One male, one female, born Mother's Day. Call Vicki Ellison, Personnel Services, x 2589.

**WANTED:** Computer desk in good condition. Marybeth Wilde, x2631, Family & Health Careers.

**FOR SALE:** Nearly new, Image Writer II, \$250. Georganne Baker, T&D, x2223; or 485-4156.

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Tuesday, July 16, 1991  
Fifth Week of Summer Term

Edited by Joan Aschim

# THE DAILY

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**DAILY TEMPORARILY CLOSED TO E-MAIL SUBMISSIONS** - The Daily will have a guest editor for the issues of July 23, 30, and August 6, and cannot accept E-Mail submissions now through August 12. Mail your submissions to The Daily or drop off in the box outside Admin. 210. Thank you!

**AIR CONDITIONING ON THE BLINK** - Air conditioning across main campus is down this week for the first time in 23 years due to a burned out motor, reports Campus Services Director Paul Colvin. Crews hope to restore the system by Friday. In the meantime, buildings will be cooled by night ventilation. If you need relief, visit Apprenticeship Annex, Study Skills or Purchasing, which have independent air conditioning systems.

**CLOSED** - The Job Placement Office is closed for inservice today except for telephone coverage from 9 a.m. to 4 p.m. at ext. 2217.

**INSTRUCTIONAL GROUPS TO MEET** - Instructional Cabinet will meet Wednesday, July 17, at 1:30 p.m. in ADM 216. Chair for the summer is Vice President for Instruction Jim Ellison.

**CLASSIFIED COUNCIL SETS MEETING DATES** - At its July 10 meeting, the Classified Council decided to meet the second and fourth Wednesdays of each month during the coming academic year at 3 p.m. in PE 205. There are two more meetings for summer on August 14 and September 11. Facilitators are Karen Bond, Elaine Matchett, and Shirley Perry.

The Council still needs classified representatives from Flight Technology, Mechanical Technologies-Electronics-Science, and Apprenticeship-Apprenticeship Annex, plus a volunteer to represent Classified Council at Faculty Council meetings. Contact one of the facilitators if you can help. Rosemary Busby will attend College Council and Bob Cudmore will sit at Legislative Action Team.

Council reviewed its purpose as promoting shared governance, providing a means for classified staff to influence College policy and decision-making, building positive relationships among classified and with other employee groups, providing a forum for issues, and disseminating information to classified staff.

**BONUS EVENT FOR STAFF-STUDENT MENTORS** - Don your walking shoes and join our jovial group for a troop across campus! Meet in the Center Building second floor lobby on Wednesday, July 17, at 3:30 p.m., for an expert tour guided by Angela Lindsay of High School Relations. An added reminder: if you need to see a video from the May training session, it is at Library Reserve, under LCC Mentoring Training Session (MV 50,112). This video may be viewed in the Library or may be checked out overnight.

**RECOVERING** - Nancy Jacques is recovering from back surgery for a damaged disk. If you would like to send her a card, her address is 820 "C" Street, Springfield 97477.

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**MANAGER NEEDED TO SERVE ON COLLEGE COUNCIL** - Two rounds of voting by managers have produced eight finalists for their seat on College Council. Each of the eight had two or more votes of support from the last round. Vice President for Administrative Services Dick Hillier asks managers to circle your choice from the following list and return to him by the end of July. The one with the highest total will be asked to serve and if that person declines, the one with the next highest vote will be asked until someone accepts. Hillier is available at ext. 2311 if managers have questions or comments. The candidates:

Paul Colvin  
Linda Dewitt  
Jim Keizur  
Kay Malmberg

Germaine Mock  
Larry Romine  
Linda Waddell  
Verne Whittaker



**STUDENTS NEAR GRADUATION TO GET REGISTRATION PRIORITY** - For the first time, students at Lane with 80 or more credits are eligible to register anytime on Tuesday, September 3, from 8 a.m. to 8 p.m., one day prior to regularly scheduled registration.

Such students typically need only one more term to complete their degree requirements, says Vice President for Student Services Bob Marshall. A minimum 93 credits is needed to graduate.

In the past, all returning students began registration on the same day, regardless of how many credit hours they had. This did not present a problem until credit headcount enrollment took a 5.6 percent jump in 1988-89, another 6.2 percent in 1989-90, and 7.6 percent last year, increasing competition between older and newer students. The College expects about 200 more students to enroll this fall, another 2 percent increase.

Priority registration should give degree-bound students a better chance at getting the classes they need to graduate, says Marshall. He says as many as 600 students may qualify for the priority registration.

**FILING INSURANCE CLAIMS** - Most of the time, the insurance forms needed to file a claim for payment of medical services can be completed in the admitting office of your doctor or hospital. Your identification card will have the group number and social security number on it. After services have been completed, the doctor's office or hospital office will send the claim directly to the insurance company. If you receive a statement that has not been billed to the insurance company, write your social security and group numbers on the statement and send it to the insurance company. If you have any questions about the procedure, call Marie Nelson in Personnel Services at ext. 2590.

**HOST FAMILIES NEEDED** - The American English Institute needs host families for Japanese students this summer. Students pay a stipend of \$10 a day. They need their own room, access to bus service, and an evening meal. Call Sydney Kissinger, Study Skills, ext. 2439; or the Institute at 346-1091. The Institute is sponsored by the University of Oregon.

**FORMER ESL STUDENT NOW RUNS SUCCESSFUL BUSINESS** - K.P. Kafle, a former English as a Second Language student at Lane, is running the Parivar Trekking Agency headquartered in Kathmandu, Nepal, reports English instructor Peter Jenson. Jenson says Kafle claims his exposure to American culture and instruction in English at LCC were essential to his success in business. Kafle has over 40 employees and offers treks of 5 to 22 days in the Himalayas, plus river raft trips. He visits the Western United States during the fall and winter to talk about his adventures and should be in Eugene sometime this fall. Some summer treks still have openings. For more information, contact Parivar Trekking at P.O. Box 5263, Kathmandu, Nepal; Telephone 213366; Telex 2375 PEACE NP; Fax 977 - 1 226348 or 977 - 227567.

- ADS -

**FOR SALE:** VERY LARGE DOG KENNEL (largest size), purchased from United Airlines, lightweight heavy-duty molded fiberglass, excellent condition, \$60. **ELECTRIC LAWN MOWER**, Black & Decker 18", flip-over handle, excellent, \$80. Plus: **FREE PEAT MOSS** and tomato growing forms. Call Tom Birkenhead at home, 342-7583 (Business, x2221).

**HOUSEHOLD SALE:** Washer and dryer, couch, carpet, pads, rugs, microwave, TV, twin beds, roll top desk, table saw, lots more! Dan Welton, Media Arts & Technology, x2472; or 342-7222.

**ART FOR SALE:** Richard Quigley, Continuing Education art instructor, is selling his limited edition signed prints of "No Space for the Oldest Piece" from the Maryhill Art Museum collection. The print is 10x13" and sells for \$25. Call 344-2962.

**FREE KITTENS:** One male, one female, born Mother's Day. Call Vicki Ellison, Personnel Services, x 2589.

**WANTED:** Computer desk in good condition. Marybeth Wilde, x2631, Family & Health Careers.

**HOW TO USE THE DAILY** - The Daily is published for the staff of Lane Community College by Institutional Advancement, Administration 210, 4000 E. 30th Ave., Eugene, OR 97405, (503)747-4501, Joan Aschim, Editor, ext. 2591; Larry Romine, Director, I.A., ext. 2303. Deadline is 12-noon of the working day prior to publication. The Daily is published Monday, Wednesday, and Thursday during fall, winter and spring terms; and Tuesday during summer term and holiday breaks. Additional special issues may be published. Submissions must include name, department or address, and telephone or extension number. Ads are free and limited to staff. Submissions may be made in writing or E-Mail but will not be taken over the phone. All items will be published at least once and more often if space permits.



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## THIS WEEK

College Council will meet tomorrow, July 24, at 3 p.m. in ADM 216. The new 1991-92 council includes classified representatives Jerry Sirois, Jane Wojcik, and Rosemary Busby; faculty members Don Micken, Linda Loft, and Jay Marston; managers Larry Warford, Stan Barker and Ron Mitchell; and students Ernie Woodland and Mary Browning. One manager and one student are yet to be named. President Moskus chairs the group.

The Facilities Management Committee will meet at 3 p.m. Thursday, July 25, in ADM 216, to discuss: Health 265 remodel, sculpture proposal for east entrance, PE 101/125 change of use, Multicultural Center noise, return to service hangar, and construction priorities. The meeting is open to all interested students and staff.-- Paul Colvin, Campus Services

The Admissions and Student Records offices will be open providing limited service and the Veterans office will be closed on Friday, July 26, from 8 a.m. to 5 p.m., so that staff can participate in inservice activities. -- Jolene Bowers, Student Records

**AIR CONDITIONING UPDATE** -- Repair of the air conditioning system on the main campus will take longer than anticipated, reports Campus Services Director Paul Colvin. Meanwhile, staff are urged to open doors and windows and to bring fans from home to increase air circulation. The system, down for the first time in 23 years, requires a new chiller, with installation and start up estimated for August 5 or later. To combat the heat, Campus Services will cool the buildings by ventilating them at night. This will make the buildings cool to cold in the morning and warmer later in the day.

**TIPS TO BEAT THE HEAT** -- Because we won't have air conditioning in most offices and classrooms for two more weeks, you may be more comfortable if you dress for the heat, open doors and windows (if possible) to create cross-ventilation or bring a fan from home. If temperatures rise above normal (80-85 degrees), you also may wish to take your break outside in the shade or in a breezy spot; slow down and avoid overexertion; and let your supervisor know if you are feeling ill or have a medical condition that is worsened by the heat. Employees and supervisors with questions about these suggestions or with other ideas for keeping cool are asked to contact Germaine Mock, Personnel Services, ext. 2283.

**MANAGERS SET TRAINING PRIORITY** -- The Management Professional Development Team has set shared decision-making as its highest training priority. Other activities will be determined by a survey and focus group this month. Members of the development team are: Larry Warford, Community and Economic Development, facilitator; Steve Barton, KLCC; James Cagney, Business; Sue Colvin, Personnel Services; Joyce Godels, Family and Health Careers; Sandy Ing, Specialized Student Services; Dave Oatman, Customized Training; Check Reid, Campus Services; Jane Scheidecker, Small Business Development Center; Joyce Kofford, Student Services; and Beth Moloney, intern to Larry Warford. Warford also assists the professional development teams for classified staff and faculty.

**LEND YOUR VOICE TO SCIENCE** -- Researchers at the Oregon Graduate Institute of Science and Technology are trying to teach a computer to recognize various languages. As part of this research, they have established a toll-free phone number (1-800-441-1077) and invite people to call and have a 5-minute phone conversation with their computer. Wanted are people whose native language is English, Farsi, French, German, Japanese, Korean, Mandarin Chinese, Spanish, Tamil, and Vietnamese. Editor's note: It's fun and painless. Just dial and answer the questions.



'SEIZE THE DAY' -- Lane Community College, Lane ESD, and the U of O College of Education are sponsoring a conference on education and the future, August 1-3, at the U of O. The program will include speakers, interactive sessions, roundtable discussions and debates focussing on vital issues in education, building consensus around desired outcomes, and promoting specific action for educational change. The conference fee for LCC staff is \$98. For more information, call University of Oregon Continuation Center, 346-3537.

CEREMONY -- Tuesday, July 30, from 7 to 9 p.m., in Forum 308/309, there will be a ceremony honoring students who have completed the academic portion of the SWPIC-LCC sponsored Office Skills Medical/Dental Training Program. A reception will follow in the cafeteria.

HEALTH CONFERENCE -- A conference to discuss Oregon's new comprehensive health plan will be held Friday, August 9, from 8:30 a.m. to 4 p.m. at the Sheraton Portland Airport Hotel in Portland. The conference is being sponsored by Governor Barbara Roberts, Senators Hatfield and Packwood, and other elected officials. Conference fee is \$18. For information, call Will Ris, the Wexler Group, 202-638-2121.

FATIGUE SUPPORT GROUP -- The Chronic Fatigue Syndrome support group will meet Sunday, July 28, at 3 p.m. at the Emerald Peoples Utility District building, 33733 Seavey Loop Road. Patients, family, friends, health professionals are welcome. For information, call Edie Self, 686-0310.

NEWS ARTICLES AVAILABLE FOR VIEWING -- Project Good News, a collection of LCC newspaper clippings for winter and spring, 1991, has been distributed to various campus locations. If you would like to see a copy, check the location nearest you. Main campus -- Library; Florence -- Bill Porter; Cottage Grove -- Don Strahan; Downtown Center -- Larry Murray; and OSBDCN -- Sandy Cutler.

THANKS TO VRC WORKERS -- A special thanks to those who worked at Lane's Valley River Center booth July 13 and 14: Carrol Barton, Charlene Blinn, Barbara Delansky, Bob Marshall, and Ginger Yamamoto. Also thanks to Tom Schoen for helping me return display materials to storage. It is wonderful to see the enthusiasm people have for the college when you visit with them in the mall. People are very supportive of Lane. -- Joyce Kofford, Student Services

THANKS -- To all my friends, thanks for your wonderful cards. It really does help. This was not the way I wanted to spend summer. Thanks again. -- Nancy Jaques

#### ADS

FOR SALE: Super-single waterbed with padded rails, sheet set, and mattress cover, \$65; 10' x 8' metal storage building with sliding doors, like new, \$100; 10" table saw and 3/4 HP 3.4 CFM air compressor, \$75 each; Whirlpool upright freezer, 15.9 cu ft. goldtone, excellent condition, \$100; GE refrigerator, 14-15 years old, dark brown, freezer compartment inside, excellent for second frig or a rental, \$100. -- Pat Langan, Financial Services, ext. 2605 or 343-9642.

COMPUTER TRAINING: Anyone interested in learning the basics of Clipper Programming software, please contact Ardene Van Sickle, Mechanical Technologies, ext. 2380.

FOR SALE: TREK 400 12 Speed, 19" men's frame, Shimano components, San Marco saddle. Like new. -- Marissa Linn, ESL, Monday through Wednesday, 6 to 8 p.m., ext. 2253.

HOUSEHOLD SALE: Couch, carpet, pads, rugs, microwave, TV, twin beds, rolltop desk, table saw, lots more! Dan Welton, Media Arts & Technology, ext. 2474 or 342-7222.



Tuesday, July 30, 1991  
Seventh Week of Summer Term

# THE DAILY

Published for the staff of Lane Community College  
747-4501; Ext. 2591

## THIS WEEK

Promotion Ceremony for Office Skills Medical/Dental Training Program -- Tuesday, July 30, 7 to 9 p.m., Forum 308/309. Reception following in cafeteria.

LCCEF Membership Meeting -- Thursday, August 1, 12:00 noon, main campus, Forum 308, and 5 p.m., Downtown Center, DTC 302. Agenda includes update on bargaining process, college's proposed classification system and union's proposal. All classified staff invited to either meeting.

"Seize the Day!", educational conference sponsored by LCC, Lane Education Service District, and the U of O College of Education -- Thursday through Saturday, August 1-3, University of Oregon. (U of O Continuation Center, 346-3537.)

10th Anniversary Party for KLCC's "Women's Music" and host Enid Lefton -- Friday night, August 2, 9 p.m., at the Willamette Street Theater, 1045 Willamette St. \$3 donation requested at the door.

Library Book Sale, Remainders at Rock Bottom Prices -- Through Friday, Center Lobby near stained glass windows. Small donations or trade for books.

AIR CONDITIONING UPDATE -- The new chiller for the air conditioning system on the main campus is scheduled to arrive today and should be installed and up and running by the beginning of next week. Meanwhile, Campus Services is working to keep the buildings as cool as possible by ventilating them at night.

LCC BOARD MEETING -- At its July 24 meeting, the board elected Pat Riggs board chair and Peter Sorenson, vice chair; selected Peter Sorenson representative and Cindy Weeldreyer alternative to the Oregon Community College Association Board and Larry Mann representative and Pat Riggs alternative to the Lane Council of Governments Board; and approved a new tuition refund policy, funding to install new lights in the theater, and the 1991-92 compensation package for management employees. Roger Hall, LCC's newest board member, and Jim Pitney, who is beginning his fifth term on the board, were administered the oath of office.

The board also heard a report on the status of a childcare cooperative to be housed on campus and supported by student fees. The college is seeking bids for a modular structure to house the coop, and ASLCC is hiring a consultant to advise on design of the program. The board requested additional information be provided at its next meeting.

LANE COUNTY FAIR BOOTH -- Volunteers are needed to staff the following shifts at LCC's fair booth, August 13-18: weekday evenings, 4:30-7:45 p.m., 7:45-11 p.m.; Saturday, 1:15 - 4:30 p.m., 7:45 to 11 p.m., and Sunday, 10 a.m. to 1:15 p.m., 4:30 - 9 p.m. Free pass will allow you to enjoy the fair before or after your shift. Call Angela Lindsay, Admissions, ext. 2882, to sign up. For those signed up, thank you and more information is coming.

CLASSIFIED COUNCIL NEWS -- The next meeting of the Classified Council will be August 14, from 3 to 5 p.m. in PE 205. Shirley Perry will facilitate. Rosemary Busby will represent the council on College Council and Bob Cudmore will represent the council on the Legislative Action Team. A member has not been identified to serve on Faculty Council. Joan Aschim, communications specialist in Institutional Advancement, will assume Marie Matsen's position on the council. See story below.



MARIE MATSEN TO NEW POST -- Marie Matsen has been named administrative assistant to President Moskus and will assume her new duties August 1. Matsen, who has been with the college ten years, is leaving a position as research analyst/computer specialist in Research, Planning, and Evaluation. In July, she received a Ph.D. from the U of O in Educational Policy and Management.

RADIO CAMPAIGN -- A radio campaign encouraging new credit students to come to student orientation in August, rather than waiting until the last minute, is running on local radio stations. Student orientations will be held weekdays, Monday through Friday, 10 a.m., noon, 2 and 4 p.m., beginning August 5. Students who come early get more personal attention and help to even out the workload for college staff. The campaign is funded by the college's marketing budget. The orientations are held by LCC's counseling staff.

MENTOR TRAINING -- Learn about classified's new Student-Staff Mentor program, 8:30 a.m., Wednesday, August 7th, P.E. 205. Anyone interested in the program is welcome to attend. No formal registration required. -- Carrol Barton, Library, ext. 2640.

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LCC JOB OPPORTUNITIES -- Both close August 8.  
Book Department Clerk (Clerk IV);  
Telecourse Programming Equipment Operator, part-time, variable hours, 10-month position (Equipment Operator I)

#### ADS

WANTED: Anyone who is a descendant of the Applegate band of Indians from the Rogue River-Table Rock area of Southern Oregon, please contact me regarding re-formation of this band. They were from the Shasta's and were taken to Siletz and Grande Ronde Reservations. -- Reva Moen, ABE-DTC, ext. 2917.

HOUSE FOR SALE: 2-bedroom, large remodeled kitchen, walk-in pantry closet, landscaped backyard, attached garage, 9% FHA assumable, non-qualifying mortgage with \$40,600 balance. \$52,900. -- Kris Fox, KLCC, ext. 2484 or 345-2211.

INVITED: Picnic and barbecue potluck for redheads and their families. Saturday, August 3, 10 a.m. to 2 p.m., Alton Baker Park. Everyone, all ages welcome. Bring your own meat and a miscellaneous potluck dish to share. -- Lorna Funnell, ext. 2906.

FOR SALE: Dinette set, circular table, leaf, 4 upholstered chairs, good condition, \$150. -- Maureen Rice, 746-4450.

FOR SALE: Super-single waterbed with padded rails, sheet set, and mattress cover, \$65; 10' x 8' metal storage building with sliding doors, like new, \$100; 10" table saw and 3/4 HP 3.4 CFM air compressor, \$75 each; Whirlpool upright freezer, 15.9 cu ft. goldtone, excellent condition, \$100; GE refrigerator, 14-15 years old, dark brown, freezer compartment inside, excellent for second frig or a rental, \$100. -- Pat Langan, Financial Services, ext. 2605 or 343-9642.

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